

GUARANTEE

We guarantee to kill all the roots in every sewer we treat and to eliminate the main line stoppages caused by live tree roots.

If live roots are found in a sewer within six months after the application, or if a treated sewer plugs up and floods due to tree roots during the guarantee period (see below), **we will re-treat that section, at our own expense, or remit to the customer 100% of the payment we received to treat that section of sewer.**

The decision of the customer as to the cause of the plug-up is binding.

This guarantee applies only to sewer stoppages caused by live tree roots. It does not apply to stoppages caused by grease or other foreign matter; flat, collapsed or deformed pipe; or flooding caused by a surcharged or plugged sewer section downstream from a guaranteed sewer section. **This guarantee applies to main line sewers only.**

Guarantee Period

Any section of sanitary sewer we treat will not plug up and flood due to tree root obstructions for a period of **two years**. The guarantee period begins on the date of treatment, and ends two years after the date of treatment.

Extended Guarantee With Repeat Treatments

Whenever we perform a repeat application to a section of sewer within six months of the expiration of the previous guarantee, the guarantee is extended for an **additional three years**. Re-treatments, performed at no charge in honor of the guarantee, do not extend the expiration date of the guarantee.

Liability

Duke's is an insured, fully licensed pesticide application company, and is certified to apply EPA-registered herbicides to sanitary sewers in compliance with Federal and State regulations. Duke's accepts responsibility for any damage to above-ground vegetation. Duke's is not responsible for damages caused by sewer stoppages.



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